

Consumer Protection for Travelers

Via Zoom

April 10, 2026 (Friday), 10:00am – 11:00am

Learn About:

- Various consumer protection available when you book through Ontario travel agencies registered with TICO (Travel Industry Council of Ontario)
- Your legal rights such as full disclosure by the travel agency, all-in pricing at the time of booking etc.
- TICO's Consumer Complaints process and other services
- Consumer protection and compensation available from Ontario's industry-financed Travel Compensation Fund
- Useful Travel Tips etc.

Speaker:

Cheryl Slocombe, Manager, Compliance & Complaints

Kristina Wilson, Stakeholder Relations Manager

For More Information or To Register:

Call: Elsa at (416) 493-3333 x 820

Email: english@splc.ca

Zoom link will be sent upon registration.

Offered by:

S. A. L. T. (Seniors And Law Enforcement Together)

SPLC (Senior Persons Living Connected)

TICO (Travel Industry Council of Ontario)



42 Division



Senior Persons Living Connected

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